

Managed IT Service Plans

Total Care

FULL IT DEPT ■ CRITICAL SECURITY DEFENSE



Overview

NexusTek Total Care is a fully managed IT service plan that gives you multilayered cybersecurity, plus all IT services in the Support Care plan. In addition to proactive IT maintenance, this managed protection and response plan defends against and reacts to cyberattacks, providing expert support for those high-stakes moments. On top of 24/7/365 monitoring and alerting, you get managed DNS security, security awareness training, and external vulnerability scanning of the network edge per site every quarter.

Business Value

NexusTek Total Care provides exceptional value by leveraging best-in-class technology, processes, and U.S.-based talent. This robust package protects your data and employees from cyber threats, keeps your IT systems maintained and running smoothly, and supports you to make smart, strategic IT choices that align with your business goals. A fully managed IT services plan, Total Care puts a full IT department at your fingertips, giving you more time to focus on building a successful business.



Proactive IT Maintenance & Security for Businesses
Seeking a Fully Outsourced IT Team



Managed Service Plans

Keep your infrastructure healthy and secure, with 24/7 support to improve business productivity and efficiency.



SUPPORT CARE

IT SERVICES

- ✓ Proactive IT Maintenance
- ✓ Technology Consulting
- ✓ User and Device Support
- ✓ Network Infrastructure Support
- ✓ Monitoring and Patching
- ✓ Backup and Recovery Support

CYBERSECURITY SERVICES

- ✗ Proactive Security Management
- ✗ Account Protection
- ✗ Endpoint Protection
- ✗ Email Protection
- ✗ Security Awareness Training
- ✗ Web Content Protection
- ✗ External Vulnerability Monitoring
- ✗ Hardened Security Controls
- ✗ Incident Response



TOTAL CARE

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- ✓ Incident Response

✓ = Included in package

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